| Issue Priority | $\begin{gathered} \text { Issue } \\ \text { Ref } \end{gathered}$ | Issue Title | Issue Description | Issue Owner | Issue Due date | Action Title | Action Description | Action Owner | Action due date | Action Status | Issue Status | Over all Status | Lessons Learned Initiated |
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| Red | SRR-1001 | Metro - 2GT fleet crack propagation | 1. Cracks propagating in 2GT fleet prior to entry into Car Body repair programme. Dudley VLR repair schedule means potential delay return of trams to service and increased need of stabling <br> 2. Operating a reduced service until more 2GT trams can be repaired, resulting in pressure on MML Operations to provide a sustainable service. <br> 3. Stalemate on CAF negotiations for 2GT fleet crack repairs; and non agreement with CAF regarding bogie box liability. | Exec Director TfWM | Dec-21 | $\begin{array}{c\|} \text { Repair } \\ \text { programme } \end{array}$ | The second phase of repairs is proceeding well at Dudley and is on schedule to complete end October. The third and, hopefully, final phase of repairs will follow on, with detailed repair programme yet to be confirmed with CAF. <br> In addition the remaining cracks being monitored are not showing any significant propagation, so we are optimisitic that final repairs will be in place, before there is any risk of withdrawing trams from service again. | MMA | Ongoing | $\begin{gathered} \text { Open On } \\ \text { Track } \end{gathered}$ | Open on Track | Open |  |
| Red | SRR-1003 | TfWM - Technical Financial Breach | Wolverhampton Interchange scheme: the accrued value of works instructed and undertaken exceeded the approved budget. This is an indication of a weakness in cost control practices, and represents a breach of financial regulations. | Exec Director TfWM | Dec-22 | Breach of Financial Regulations | The Independent investigation into this issue is completed and we are in the process of implementing the recommendations. An independent audit into the implementation of the recommendations will follow and will report to the Executive Board in due course. | Exec Dir <br> Finance | Ongoing | $\begin{gathered} \text { Open On } \\ \text { Track } \end{gathered}$ | Open on Track | Open |  |

